

Lyndene Hotel

Booking Terms and Conditions

Children

Prices on request

We do not accommodate children under the age of 5 years old

Sea View Rooms

A charge can apply depending on the room and dates required (from £4.00 per person per day)

Deposit

£30.00 per person or the first nights' accommodation, whichever is the greater.

(Please note that deposits are non-refundable)

Entertainment

3 acts nightly, all year round. We reserve the right to alter the entertainment at last minute if required and without prior notice.

Car Parks

The hotel has parking to the front and both sides of the building. Spaces are limited and are on a first come, first served basis. Vehicles are parked at owners /customer own risk and we do not accept responsibility for any loss or damage.

Booking Conditions and Essential Information

Rooms are usually available by 3.00pm on your day of arrival. We kindly ask that rooms are departed by 10.30pm on the day of departure. Luggage may be left in the hotel for a later departure, although no responsibility for theft, loss or damage to luggage left on the premises will be accepted.

When you make a booking and we have received the required deposit to secure the booking, a legally binding contract exists between us that is non-cancellable and non-refundable.

You may still remain liable to pay in full or part for the booking, even if you are unable to take your holiday. Even where you have not paid in full at the time cancellation, you will remain liable for the full cost.

If for reasons beyond your control you do need to cancel, you must tell us straight away so that we may attempt to re-let your room and minimise your loss. We strongly advise you to take out holiday cancellation insurance to protect you against possible loss should you have to cancel your holiday. (Continued on next page)

Cheques are not accepted for settlement of account unless sent 7 days prior to arrival. Electronic payments will show on your bank statement as 'Bespoke Hotels Ltd'.

The hotel reserves the right to charge any individual causing wilful damage to hotel property.

Our hotel operates a strict no smoking policy in all public areas as well as in **all** of our guest rooms. Guests will be charged a £100 cleaning fine if they are found to have been smoking in any area of the hotel, including the guest bedrooms.

The management are proud of the standard of accommodation and service offered to all our guests. In the unlikely event that you should have cause for criticism or suggestions during your stay, please in the first instance bring this to the attention of the management team, so that every effort can be made to meet your requirements or resolve problems. It is considered unreasonable to make any criticism upon your return home, should the hotel not first have been given the opportunity to attend to any matters arising during your stay.